

- 1) What's the Town's current collection day for trash? **Currently the town has trash collected on Friday.**
- 2) Will the Town require the hauler to service on the same day? **There is no requirement that recycling be collected on the same day, although there is a preference to having residents put out all their trash and recycling on the same day. This will be evaluated in the context of the complete bid.**
- 3) Is the 3-year renewal option a mutual option or only at the Town's discretion? **It is a mutual option.**
- 4) When will the Town decide if they will appropriate funds for recycling in 2022? **The town's budget process typically begins in September and it is expected that indications will be made by the fall, well before the expiration of the contract and possible option renewal.**
- 5) Is it the Town's intention to unify the trash and recycle contract in the future, and if so, when does the current trash collection contract expire? **While it is certainly preferable to have a unified contract, the Town will assess the economics and performance of the company/companies providing the services before making a determination. This decision will be considered during the last year of the current trash contract which is due to end in December 2022.**
- 6) When will the Town award the contract? **The bids are due on May 7th and it is expected that the board will move quickly to evaluate and negotiate a contract so that services can begin on June 1, 2021.**
- 7) Due to the short timeline between contract award and start of service, how will the Town notify residents of the service change? **There has been substantial discussion about recycling in Town and the Town will send out information to residents to keep them informed of the timing and expected collection information as soon as we evaluate the bids. Our past experience in changing our trash pickup was on a similar timeframe and there were not many issues in that transition.**
- 8) Is the bid bond 10% of a year's collection, or the 7 months of 2021 that will be contracted for? **It should be on a pro rata 7-month time frame reflecting the term of the firm contract.**
- 9) Is the performance bond 110% of 7 months or a year? **As noted, we do not have a performance bond under our current waste management contract and we will not require it under this contract at this time.**
- 10) What "Additional Services" are expected in Section 3.1? **This RFP was adapted from our past contract for trash services which had some "non-residential" aspects to its collection. The recycling is strictly for curbside collection and this section can be ignored.**
- 11) What specific collection penalties are expected in Section 2.3? **We have not identified any specific collection penalties and will evaluate the curbside recycling collection over the 7-month period in considering renewal under the options. Our current trash collection performance has been performed to our expectations and no penalties have been issued. We expect similar performance under this contract.**

- 12) If there are different service providers for trash and recycling, how will any missed pickups be handled logistically? **The Town has been able to manage missed collection issues along with the service provider in the past and we expect to be able to work with the company/companies who are performing the services to address these issues as they arise.**
- 13) Given the past years difference in collection tonnage, what tonnage should be used to calculate for the bond? **As noted, we currently are seeing a drop in overall tonnage of 100-150 tons vs the prior historical numbers. We continue to see this shortfall into fiscal year 2021. Given this we would ask bidders to assume 150 tons for recycling collection for the bond.**